### PRIVIA MEDICAL GROUP NORTH TEXAS

PHYSICIAN:		
	BEING SEEN TODAY	
LOCATION:	DATE:	

PATIENT REGISTRATION INFORMATION If Patient cannot be billed for these services (for example, minor children), please complete RESPONSIBLE PARTY SECTION below as well as this patient registration information section. Social Security #: \_\_\_\_\_ Driver's License # \_\_\_\_\_ State: Name: DATE OF BIRTH LAST AGE Address: \_ MAILING ADDRESS APARTMENT CITY Alt/Cell Phone: ( ) Day Phone: ( ) \_\_\_ Email: \_\_ Ethnicity ☐ Hispanic/Latin ☐ Non Hispanic/Latin \_\_\_\_\_ Language\_\_\_\_ Full-Time Part-Time Retired Unemployed Student Employer's Name: \_\_\_ EMPLOYMENT STATUS (PLEASE CIRCLE ONE) or School Employer's Address: \_ MAILING ADDRESS Occupation: Emergency Contact: (Please indicate a friend or relative not living at the same address.) EMERGENCY CONTACT # RESPONSIBLE PARTY AND BILLING INFORMATION Patient is responsible unless a minor child or guardian. RESPONSIBLE PARTY SECTION must be completed. Patient Relationship to Responsible Party: Child \_\_\_\_ Other \_\_\_ Resp. Party SS #: **SPECIFY** Name: LAST Address: \_ ST MAILING ADDRESS APARTMENT Full-Time Part-Time Retired Unemployed Student Employer's Name: EMPLOYMENT STATUS (PLEASE CIRCLE ONE) Employer's Address: \_ MAILING ADDRESS Occupation: \_\_\_\_ WORK PHONE EXT OTHER PATIENT INFORMATION Employer: Spouse's Work Phone: ( ) ( ) Occupation: DATE OF BIRTH PRIMARY INSURANCE Please complete the information below and provide a copy of the insurance card. Insurance Company: \_\_\_\_\_ Address: \_\_\_\_ STREET or P.O. BOX PHONE Co-Pay Amount: (if applicable) \_\_\_\_\_\_ \_ CITY Primary Care Physician: Policy Holder: LAST FIRST MI SS# SFX DATE OF BIRTH Patient Relationship to Insured Party: Self\_\_\_ Spouse\_\_\_ Child\_\_\_ Other (SPECIFY) Employer's Name: \_\_\_ **INSUREDS ID** GROUP NAME AND/OR NUMBER Address: THC99P02 STREET

SECO	NDARY INSU	RANCE		
Please complete the information below and provide a copy of the			,	,
Insurance Company:	Address	STREET or P.0	( D. BOX	PHONE
Co-Pay Amount: (if applicable)		CITY	ST	ZIP
Primary Care Physician:				
Policy Holder:				
LAST FIRST  Patient Relationship to Insured Party: Self Spouse		MI SEX Other	DATE OF BIRTH	SS#
			(SPECIFY)	
Employer's Name:		ISUREDS ID	GROUP NAME	AND/OR NUMBER
Employer's Address:STREET	_	CITY	ST	ZIP
WORKE	ER'S COMPEN	SATION		
Worker's Compensation Insurance Name:			Adj.	
Address:City:				
Claim #:				
What Employer:				
ACCIE	DENT INFORM	ATION		
Was this the result of an accident?YesNo W	here did it occu	r?At Work	_Auto Accident	_Other
Date of AccidentHave you reported this	s injury to your e	mployer?Yes	No When	
Describe accident briefly:				
Do you have an attorney representing you?YesN	lo Who is the	e attorney?		
REFER	RRAL INFORM	ATION		
Who referred you? Addr	ress:		Phone:	
Family Physician Addr	ress:		Phone:	
ASSIGNMENT OF BENEFITS/RELEASE OF INFORMATION/NOTIC	CE OF PRIVACY	PRACTICES/APPOINTN	IENT OF AUTHORIZED	REPRESENTATIVE
PLEASE READ				
Privia Medical Group North Texas (PMG), and information. Accordingly, we have posted our "Notice of Privacy However, we would like your acknowledgement that you have be	/ Practices" in th	e reception area. You	are not required to re	ead this notice.
I hereby assign, transfer and set over to PMG under my insurance policy. I authorize the release of any medic psychiatric and/or substance abuse (drug or alcohol) informatio revoking said authorization.	cal information n	eeded to determine th	nese benefits, includin	g medical, surgical,
I understand that this order does not relieve necessary by my commercial/third party/government plan or ir after payments by my insurance company.			•	•
I appoint PMG to act as my authorized repres of services or denial of payment.	sentative in requ	esting an appeal from	ı my insurance plan re	egarding its denial
All charges are due at the time of service. If the office prior to surgery.	surgery is indic	ated, I am responsible	e for furnishing insura	nce claim forms to
PATIENT SIGNATURE DAT	 [E	WITNESS SIGN	IATURE	



LAURA BRADFORD, MD CYNTHIA ROBBINS, MD PATTY HARDT, MD RUTH WILEY, DO HEATHER NEVILLE, MD

#### NOTICE AND CONSENT FOR THE FOLLOWING TESTS

The American College of Obstetrics and Gynecology recommends that all pregnant patients be offered the following tests. Please initial and circle accept or decline for each option below:

\_\_\_accept/deline **Obstetrical ultrasound** is a relatively safe method that uses sound waves to obtain pictures to:

• estimate fetal size, maturity and anatomy

Witness

<ul><li>evaluate placental position and location</li><li>discover singleton versus multiple pregnancy(ies)</li></ul>	
It is reasonably accurate method for diagnosis (not treatment) the advised that like all tests, we cannot guarantee 100% accurate or not detected at all.	, , , , , , , , , , , , , , , , , , , ,
accept/deline <b>Carrier Screen</b> (for Hemoglobinopathies, is offered to all pregnant women. These diseases are inherited. At the father of the baby will need the same screening. If the father theoretical risk of a child born with cystic fibrosis is 1 in 120.	•
accept/deline <b>Non-Invasive Prenatal Testing</b> is a highlefetus for Down's Syndrome (trisomy 21), Patau Syndrome (trdrawn as early as 10 weeks.	ly sensitive test done by drawing a mother's blood to test a risomy 13) and Edwards' Syndrome (trisomy 18). It can
accept/deline <b>Sequential Screen/Nuchal Translucency</b> fetus as well as drawing a mother's blood to test a fetus for Dow 13) and Edwards' Syndrome (trisomy 18) as well as open neural	vn's Syndrome (trisomy 21), Patau Syndrome (trisomy
accept/deline <b>Blood transfusion</b> may be necessary durisure. Occasionally, hemorrhage may complicate pregnancy, endadequate substitute for blood, transfusion may be necessary to prisk for HIV transmission is 1/600,000 and hepatitis 1/60/000 risk for severe complications without transfusion will be much	langering both mother and fetus. Knowing there is no prevent permanent injury or death. Please be advised that . When blood transfusion is considered (as a last resort),
I understand that I may be responsible for payment of any or al following: my insurance company, laboratory companies, and u	· · · · · · · · · · · · · · · · · · ·
Patient Name	Patient Signature

Date

# OBSTETRICS GYNECOLOGY

NAME:			DOB:		
OCCUPATION/EMPLO	DYER:				
MARITAL STATUS:	SINGLE	MARRIED	DIVORCED	WIDOWES	SEPERATED
REFERRED BY:					
PCP		PHAI	RMACY		
PAST MEDICAL HISTO	DRY				
ALLERGIES:					
CURRENT MEDICATIO	DNS:				
				ì	
GYNECOLOGIC HISTO	)RY				
AGE OF FIRS	T PERIOD				
DATE OF LAS	ST MENSTRUAL PE	RIOD			
NUMBER OF	DAYS YOU BLEED				
NUMBER OF	DAYS BETWEEN F	PERIODS			
ABNORMAL	PAPSMEARY	ESNO DATE	ES		
BIRTH CONT	ROL METHOD:				
P	ILLS _	CONDOMS	TUBAL L	IGATION	NONE
D	EPO-PROVERA _	DIAPHRAGM	VASECT	OMY	
IU	JD _	NATURAL FAM	ilywithdf	RAW	
OBSTETRIC HISTORY	IDED OF DDECNAM	CIES NUM	IDED OF BIDTHS		
	MISCARRIAGES _		BER OF LIVING CH		
MO/YR	TYPE OF DEL	IVERY SEX	BIRTHWEIGHT	NAME	COMPLICATION
			_		

TODAYS DATE:

HOSPITALIZATIONS: Please list any hospitalizations or surgeries excluding childbirth. REASON FOR HOSPITALIZATION YEAR HEALTH HABITS: Please check habits you have. SMOKING, Number of packs per day Number of drinks per week\_\_\_\_\_ ALCOHOL. STREET DRUGS. Describe EXERCISE. Describe PAST MEDICAL HISTORY AND FAMILY HISTORY ILLNESS PERSONAL 1. HEART DISEASE 2 HYPERTENSION 3. RESPIRATORY DISEASE 4. BREAST DISEASE/CANCER 5. JAUNDICE/HEPATITIS 6. GALL BLADDER DISEASE 7. HIATAL HERNIA/PEPTIC ULCER 8. BOWEL DISORDERS 9. KIDNEY DISEASE 10. URINARY INFECTIONS 11. URINARY INCONTINENCE 12. ANEMIA 13. BLOOD DISEASE 14. BLOOD TRANSFUSIONS 15. PHLEBITTS 16. THYROID DISEASE 17. DIABETES 18. CANCER 19. EPILEPS Y/SEIZURES 20. NEUROLOGIC DISEASES 21. SKIN DISEASE/CANCER 22. TUBERCULOSIS 23. SEXUALLY TRANSMITTED DISEASE GONORRHEA CHLAMYDIA SYPHILIS HERPES HPV/CONDYLOMA/WARTS

# Privia Medical Group North Texas

## HIPAA Authorization for Release of Patient Health Information

In general, HIPAA (Health Insurance Portability & Accountability Act) gives patients the right to request the uses and disclosures of their protected health information (PHI). The patient is also provided the right to request confidential communications, or that a communication of PHI be made by alternative means, such as sending correspondence to the individual's office instead of home. This information will remain in effect until revoked in writing, except to the extent that action has already been taken.

i wish to be	contacted in the following manner	(cneck all that apply):	
	Home or Cell Phone:	• • • •	
	☐ OK to leave a message with	detailed information	
	□ Leave name and doctor wi		
	XAX 1 00 1 1	· · · · · · · · · · · · · · · · · · ·	
	□ OK to leave message with o		
	☐ Leave name & doctor with		
	When unable to contact me by pho	ne, a written communication	
	may be sent to my home address.		
	Other:	the state of the s	
	nd authorize the release of NORMA	L test results to the following:	
	Only Myself		
	Telephone Answering Machine/V		
	My spouse:		
	My children:	_	
	My parents:		
	Other:		
I consent a	nd authorize the release of ABNORN	IAL test results to the following:	
	Only myself		
	Telephone Answering Machine/Vo	ice Mail	
	My spouse:		
	My children:		
	Other:		
I consent a	nd authorize vour office or a facility	on my behalf, to conduct benefit verification	
services.	in a auditorize y car critico or a racincy		
	□ Yes □ No		
		ss all diagnostic and treatment details with my oth	er
		se of medications prescribed by my other	
physician(s	s).		
	□ Yes □ No		
Do you hay	e an advanced directive (Living Will	)?	
-	□ Yes □ No	,	
		nake calls and/or send text messages containing	
		ng marketing information and past-due notifications	S
	automated telephone dialing system.		
	□ Yes □ No		
Patient Sign	nature (Must be an adult 18 yrs or o	der) Date	
Print Name		Birthdate	

#### PATIENT RECORD OF DISCLOSURES

IN GENERAL, THE HIPAA PRIVACY RULE GIVES PATIENT THE RIGHT TO REQUEST ON USES AND DISCLOSURES OF THEIR PROTECTED HEALTH INFORMATION (PHI). THE PATIENT IS ALSO PROVIDED THE RIGHT TO REQUEST CONFIDENTIAL COMMUNICATIONS OR THAT A COMMUNICATION OF PHI BE MADE BY ALTERNATIVE MEANS, SUCH AS SENDING CORRESPONDENCE TO THE INDIVIDUAL'S OFFICE INSTEAD OF THE INDIVIDUAL'S HOME. THIS INFORMATION WILL REMAIN IN EFFECT UNTIL REVOKED IN WRITING.

I WISH TO BE CONTACTED IN THE FOLLOWING MANNER (CHECK ALL THAT APPLY):

	HOME TELEPHONE		
	O.K. TO LEAVE MESSA	GE WITH DETAILED INF	ORMATION
	LEAVE NAME/DOCTOR	R WITH CALL BACK NUM	IBER ONLY
	WORK TELEPHONE		
	LEAVE DETAILED MES	SSAGE ON WORK VOICE	MAIL
	LEAVE MESSAGE WITI	H NAME/DOCTOR & CAL	L BACK NUMBER
	ONLY		
	WHEN UNABLE TO CO	NTACT ME BY PHONE, A	WRITTEN
	COMMUNICATION MA	Y BE SENT TO MY HOME	EADDRESS
	OTHER		
			_
PATIE	NT SIGNATURE	DATE	
			_
PRINT	ΓΝΑΜΕ	BIRTHDATE	

HEALTHCARE PROVIDERS MUST KEEP RECORDS OF PHI DISCLOSURES. INFORMATION PROVIDED WILL BE DOCUMENTED ON THE TEST RESULT, PROGRESS NOTE OR PATIENT COMMUNICATION IN QUESTION.

# **Notice of Privacy Practices**

This notice describes how medical information about you may be used and disclosed and how you can get access to this information. Please review it carefully.

This practice uses and discloses health information about you for treatment, to obtain payment for treatment, for administrative purposes, and to evaluate the quality of care that you receive. This notice describes our privacy practices. You can request a copy of this notice at any time. For more information about this notice or our privacy practices and policies, please contact the practice team liaison in this office.

#### Treatment, Payment, Health Care Operations

We are permitted to use and disclose your medical information to those involved in your treatment. Privia Medical Group North Texas (Privia) (f/k/a Texas Health Care, PLLC) is a multi-specialty practice and when we provide treatment, we may request that all of your physicians share your medical information with us. For example, your care may require both primary care physicians and specialty care physicians. When we provide treatment, we may request information from all of your physicians so that we can appropriately treat you for all other medical conditions, if any.

- If your physician is a primary care physician, your care may require the involvement of a specialist. When we refer you to a specialist, we will share some or all of your medical information with that physician to facilitate the delivery of care.
- If your physician is a specialist, when we provide treatment, we may request that your primary care physician share your medical information with us. Also, we may provide your primary care physician information about your particular condition so that he or she can appropriately treat you for other medical conditions, if any.
- If your treatment has been ordered by your physician, but is being provided by an ancillary department, such as any therapies, we are permitted to use and disclose your medical information to those involved in your treatment. When we provide treatment, we may request that your physician share your medical information with us. Also, we may provide your physician information about your particular condition so that he or she can appropriately treat you for other medical conditions, if any.

#### **Payment**

We are permitted to use and disclose your medical information to bill and collect payment for the services provided to you. For example, we may complete a claim form to obtain payment from your insurer or HMO. The form will contain medical information, such as a description of the medical service provided to you, that your insurer or HMO needs to approve payment to us.

Privia Medical Group North Texas (f/k/a Texas Health Care, P.L.L.C.) Notice of Privacy Practices – 2017 P a g e  $\mid$  2

#### **Health Care Operations**

We are permitted to use or disclose your medical information for the purposes of health care operations, which are activities that support this practice and ensure that quality care is delivered For example, we may ask another physician to review this practice's charts and medical records to evaluate our performance so that we may ensure that only the best health care is provided by this practice.

#### Disclosures That Can Be Made Without Your Authorization

There are situations in which we are permitted by law to disclose or use your medical information without your written authorization or an opportunity to object. In other situations we will ask for your written authorization before using or disclosing any identifiable health information about you. If you choose to sign an authorization to disclose information, you can later revoke that authorization, in writing, to stop future uses and disclosures. However, any revocation will not apply to disclosures or uses already made or taken in reliance on that authorization.

#### Public Health, Abuse or Neglect, and Health Oversight

We may disclose your medical information for public health activities. Public health activities are mandated by federal, state, or local government for the collection of information about disease, vital statistics (like births and death), or injury by a public health authority. We may disclose medical information, if authorized by law, to a person who may have been exposed to a disease or may be at risk for contracting or spreading a disease or condition. We may disclose your medical information to report reactions to medications, problems with products, or to notify people of recalls of products they may be using.

We may also disclose medical information to a public agency authorized to receive reports of child abuse or neglect. Texas law requires physicians to report child abuse or neglect. Regulations also permit the disclosure of information to report abuse or neglect of elders or the disabled.

We may disclose your medical information to a health oversight agency for those activities authorized by law. Examples of these activities are audits, investigations, licensure applications and inspections which are all government activities undertaken to monitor the health care delivery system and compliance with other laws, such as civil rights laws.

#### Legal Proceedings and Law Enforcement

We may disclose your medical information in the course of judicial or administrative proceedings in response to an order of the court (or the administrative decision-maker) or other appropriate legal process. Certain requirements must be met before the information is disclosed.

If asked by a law enforcement official, we may disclose your medical information under limited circumstances provided that the information:

Is released pursuant to legal process, such as a warrant or subpoena;

Privia Medical Group North Texas (f/k/a Texas Health Care, P.L.L.C.) Notice of Privacy Practices -2017 P a g e  $\mid$  3

- Pertains to a victim of crime and your are incapacitated;
- Pertains to a person who has died under circumstances that may be related to criminal conduct;
- Is about a victim of crime and we are unable to obtain the person's agreement;
- Is released because of a crime that has occurred on these premises; or
- Is released to locate a fugitive, missing person, or suspect.

We may also release information if we believe the disclosure is necessary to prevent or lessen an imminent threat to the health or safety of a person.

#### Workers' Compensation

We may disclose your medical information as required by the Texas workers' compensation law.

#### **Inmates**

If you are an inmate or under the custody of law enforcement, we may release your medical information to the correctional institution or law enforcement official. This release is permitted to allow the institution to provide you with medical care, to protect your health or the health and safety of others, or for the safety and security of the institution.

#### Military, National Security and Intelligence Activities, Protection of the President

We may disclose your medical information for specialized governmental functions such as separation or discharge from military service, requests as necessary by appropriate military command officers (if you are in the military), authorized national security and intelligence activities, as well as authorized activities for the provision of protective services for the President of the United States, other authorized government officials, or foreign heads of state.

#### Research, Organ Donation, Coroners, Medical Examiners, and Funeral Directors

When a research project and its privacy protections have been approved by an Institutional Review Board or privacy board, we may release medical information to researchers for research purposes. We may release medical information to organ procurement organizations for the purpose of facilitating organ, eye, or tissue donation if you are a donor. Also, we may release your medical information to a coroner or medical examiner to identify a deceased or a cause of death. Further, we may release your medical information to a funeral director where such a disclosure is necessary for the director to carry out his duties.

#### Required by Law

We may release your medical information where the disclosure is required by law.

#### Other uses and Disclosures

We will not use or sell your protected health information for marketing or any other purposes without your expressed permission.

#### Your Rights Under Federal Privacy Regulations

The United States Department of Health and Human Services created regulations intended to protect patient privacy as required by the Health Insurance Portability and Accountability Act (HIPAA). Those regulations create several privileges that patients may exercise. We will not retaliate against a patient that exercises their HIPAA rights.

#### **Requested Restrictions**

You may request that we restrict or limit how your protected health information is used or disclosed for treatment, payment, or healthcare operations.

- If you have health insurance coverage and personally pay, out-of-pocket, in full for medical services provided, you may request that we not submit any information regarding these services to your insurance carrier.
- To request this restriction, notify the front desk of the physician's office. You will be provided with a separate form documenting this request. Please give or send the request to the Practice Team Liaison in this office.

You may also request that we limit disclosure to family members, other relatives, or close personal friends that may or may not be involved in your care.

#### Receiving Confidential Communications by Alternative Means

You may request that we send communications of protected health information by alternative means or to an alternative location. This request must be made in writing to the person listed below. We are required to accommodate only *reasonable* requests. Please specify in your correspondence exactly how you want us to communicate with you and, if you are directing us to send it to a particular place, the contact/address information.

#### **Inspection and Copies of Protected Health Information**

You may inspect and/or copy health information that is within the designated record set, which is information that is used to make decisions about your care. Texas law requires that requests for copies be made in writing and we ask that requests for inspection of your health information also be made in writing. Please send your request to the person listed below.

We can refuse to provide some of the information you ask to inspect or ask to be copied if the information:

- Includes psychotherapy notes.
- Includes the identity of a person who provided information if it was obtained under a promise of confidentiality.
- Is subject to the Clinical Laboratory Improvements Amendments of 1988.
- Has been compiled in anticipation of litigation.

Privia Medical Group North Texas (f/k/a Texas Health Care, P.L.L.C.) Notice of Privacy Practices – 2017 P a g e  $\mid$  5

We can refuse to provide access to or copies of some information for other reasons, provided that we provide a review of our decision on your request. Another licensed health care provider who was not involved in the prior decision to deny access will make any such review.

Texas law requires that we are ready to provide copies or a narrative within 15 days of your request. We will inform you of when the records are ready or if we believe access should be limited. If we deny access, we will inform you in writing.

HIPAA permits us to charge a reasonable cost based fee. The Texas State Board of Medical Examiners (TSBME) has set limits on fees for copies of medical records that under some circumstances may be lower than the charges permitted by HIPAA. In any event, the *lower* of the fee permitted by HIPAA or the fee permitted by the TSBME will be charged.

#### **Amendment of Medical Information**

You may request an amendment of your medical information in the designated record set. Any such request must be made in writing to the person listed below. We will respond within 60 days of your request. We may refuse to allow an amendment if the information:

- Wasn't created by this practice or the physicians here in this practice.
- Is not part of the Designated Record Set.
- Is not available for inspection because of an appropriate denial.
- If the information is accurate and complete.

Even if we refuse to allow an amendment you are permitted to include a patient statement about the information at issue in your medical record. If we refuse to allow an amendment we will inform you in writing. If we approve the amendment, we will inform you in writing, allow the amendment to be made and tell others that we know have the incorrect information.

#### **Accounting of Certain Disclosures**

The HIPAA privacy regulations permit you to request, and us to provide, an accounting of disclosures that are other than for treatment, payment, health care operations, or made via an authorization signed by you or your representative. Please submit any request for an accounting to the person listed below. Your first accounting of disclosures (within a 12 month period) will be free. For additional requests within that period we are permitted to charge for the cost of providing the list. If there is a charge we will notify you and you may choose to withdraw or modify your request *before* any costs are incurred.

#### Appointment Reminders, Treatment Alternatives, and Other Health-related Benefits

We may contact you by telephone, mail, or both to provide appointment reminders, information about treatment alternatives, or other health-related benefits and services that may be of interest to you.

#### **Emailing or Downloading PHI**

If you email us medical or billing information from a private email address (such as a Yahoo, Gmail, etc. account), your information will not be encrypted unless you use a secure messaging portal to send it to us. If you request us to post your information in drop-boxes, on flash drives, CDs, etc., your information may not be secure. Privia is not responsible for the privacy or security of your PHI if you request that we send it to you in an unsecured manner or download or post it on a drop-box, flash drive, CD or other unsecure medium. In addition, Privia is not responsible if your PHI is redisclosed, damaged, altered or otherwise misused by an authorized recipient. In addition, if you share an email account with another person (for example, your spouse/partner/roommate) or choose to store, print, email, or post your PHI, it may not be private or secure.

#### **Business Associates**

Your PHI may be disclosed to individuals or entities who provide services to or on behalf of Privia. Pursuant to HIPAA, Privia requires these companies sign business associate or confidentiality agreements before we disclose your PHI to them. However, Privia generally does not control the business, privacy, or security operations of our business associates.

#### **Incidental Disclosures**

Despite our efforts to protect your privacy, your PHI may be overheard or seen by people not involved in your care. For example, other individuals at your provider's office could overhear a conversation about you or see you getting treatment. Such incidental disclosures are not a violation of HIPAA.

#### Consent to Disclose Sensitive Health and Substance Use Disorder Information

During the registration process, you consent to the release of federally assisted substance use disorder information, information regarding treatment of communicable diseases and mental health information. If you do not wish for this information to be disclosed, you must notify us in writing.

#### **Sensitive Health Information**

Federal and state laws provide special protection for certain types of health information, including psychotherapy notes, information about substance use disorders and treatment, mental health and AIDS/HIV or other communicable diseases, and may limit whether and how we may disclose information about you to others.

#### Complaints

If you are concerned that your privacy rights have been violated, you may contact our Privacy Officer. You may also send a written complaint to the United States Department of Health and

Privia Medical Group North Texas (f/k/a Texas Health Care, P.L.L.C.) Notice of Privacy Practices – 2017 P a g e | 7

Human Services. We will not retaliate against you for filing a complaint with the government or us. The contact information for the United States Department of Health and Human Services is:

Secretary of the U.S. Department of Health and Human Services Office for Civil Rights 200 Independence Ave., S.W. Washington, D.C. 20201 (877)696-6775 www.hhs.gov/ocr/privacy/hipaa/complaints

#### Our Promise to You

We are required by law and regulation to protect the privacy of your medical information, to provide you with this notice of our privacy practices with respect to protected health information, and to abide by the terms of the notice of privacy practices in effect.

#### **Questions and Contact Person for Requests**

If you have any questions or want to make a request pursuant to the rights described above, please contact:

Jason A. Copling, Privacy Officer Texas Health Care 2821 Lackland Road, Suite 300 Fort Worth, TX 76116 (817) 740-8400 jcopling@priviahealth.com

This notice is effective on the following date: June 28, 2017.

We may change our policies and this notice at any time and have those revised policies apply to all the protected health information we maintain. If or when we change our notice, we will post the new notice in the office where it can be seen.

Privia Medical Group North Texas (f/k/a Texas Health Care, P.L.L.C.) Notice of Privacy Practices – 2017 P a g e  $\mid$  8

# **Acknowledgement of Review of Notice of Privacy Practices**

I have reviewed this office's Notice of Privacy P information will be used and disclosed. I unders document.	
Signature of Patient or Personal Representative	
Date	
Name of Patient or Personal Representative	
Description of Personal Representative's Authorit	ty



#### FINANCIAL POLICY

We are pleased that you have chosen us as your healthcare provider. To avoid any misunderstandings and ensure timely payment for services, it is important that you understand your financial responsibilities with respect to your health care. We require all patients to sign our *Authorization and Consent To Treatment Form* before receiving medical services. This form confirms that you understand that the services provided are necessary and appropriate and explains your financial responsibility with respect to services received.

#### PATIENT RESPONSIBILITY

Patients or their legal representative are ultimately responsible for all charges for services provided. We expect your payment at the time of your visit for all charges owed for that visit as well as any prior balance. When the insurance plan provides immediate information regarding patient responsibility, we may request payment for your share when you schedule and/or when you present for your appointment. As a convenience to you, we can save a credit card on file to settle your account when you check in or out. You may receive an estimate for your patient responsibility prior to or at the time of your service. If there is a difference in the estimated patient responsibility, we will send you a statement for any balance due. If a credit balance results after insurance pays, we will apply the credit to any open balance on your account. If there are no open balances, we will issue a refund.

If you have an Annual Wellness Visit or Physical/Preventative Exam, but need or request additional services, we may bill you for those additional services. All services for patients who are minors will be billed to the custodial parent or legal guardian. If you are uninsured and demonstrate financial need and complete the required paperwork, financial assistance may be available. If you have a large balance, a payment plan may be available.

#### **CARD-ON-FILE PROCESS**

You may be requested to provide a credit card when you check-in for your visit. The information will be held securely until your insurance has paid their share and notified us of any additional amount owed by you. At that time, we will notify you that your outstanding balance will be charged to your credit card five (5) days from the date of the notice. You may call our office if you have a question about your balance. We will send you a receipt for the charge.

This "Card-on-File" program simplifies payment for you and eases the administrative burden on your provider's office. It reduces paperwork and ultimately helps lower the cost of healthcare. Your statements will be available via your patient portal and our Customer Support line is available to answer any questions about the balance due. If you have any questions about the card-on-file payment method, please let us know.

#### **INSURANCE**

We ask all patients to provide their insurance card (if applicable) and proof of identification (such as a photo ID or driver's license) at every visit. If you do not provide current proof of insurance, you may be billed as an uninsured patient (i.e., self-pay). We accept assignment of benefits for many third party carriers, so in most cases, we will submit charges for services rendered to your insurance carrier. You are expected to pay the entire amount determined by your insurance to be the patient responsibility. Keep in mind that our fees are for physician services only; you may receive additional bills from laboratory, radiology or other diagnostic related providers.

#### You are responsible for understanding the limitations of your insurance policy, including:

If a referral or authorization is necessary for office visits. (If it is required and you do not have the appropriate referral or authorization, you may be billed as an uninsured patient).

- What prescribed testing (lab, radiology, etc.) is covered under your insurance policy. (If you choose to have non-covered testing, we will require full payment at the time of your visit.)
- Any co-payment, coinsurance or deductible that may apply

#### YOUR RESPONSIBILITIES

*Outstanding Balances.* After your visit, we will send you a statement for any outstanding balances. We send out statements when the balance becomes the patient's responsibility.

All outstanding balances are due on receipt. If you come for another visit and have an outstanding balance, we will request payment for both the new visit and your outstanding balance. Your outstanding balances can be paid conveniently via our patient portal.

We may add a finance charge of 1.33% of your outstanding account balance every month if you do not pay your account in full.

If you have an outstanding balance for more than ninety (90) days, you may be referred to an outside collection agency and charged a collection fee of 23% of the balance owed, or whatever amount is permitted by applicable state law, in addition to the balance owed. In addition, if you have unpaid delinquent accounts, we may discharge you as a patient and/or you may not be allowed to schedule any additional services unless special arrangements have been made.

**No-shows**. If you miss your appointment, you may be charged a \$50.00 fee for a missed appointment, a \$75.00 fee for a missed pediatric appointment, a \$100.00 fee for a missed physical, or a \$200 fee for a missed procedure or surgery. This fee will need to be paid before you are allowed to schedule another appointment. This fee cannot be billed to insurance.

Interpreter and Translation Services. If you have requested interpreter or translation services for your visit and you miss your appointment without cancelling at least twenty-four (24) hours prior to your scheduled appointment, you may be charged the amount that the translation or interpreter service charges your care center for such missed appointment.

Additional information about our financial policies is available on our website at priviahealth.com.

Thank you for choosing us as your healthcare provider!

# PRIVIA MEDICAL GROUP NORTH TEXAS

# **CONSENT FOR TREATMENT**

By signing this consent, I am authorizing	my physician(s) and/or order another
person to perform all exams, tests, proced	lures, injections, phlebotomy, and any other
care deemed necessary or advisable for th	e diagnosis and treatment of my medical
condition. This consent is valid for each v	visit I make to
Dr	_, with Privia Medical Group North Texas
unless revoked by me in writing.	
Birth Date #	
Date	Patient/Legal Representative
THCOBP12	