



**THE McCUISTON GROUP**  
PEDIATRICS & LACTATION



# NEWSLETTER

## FROM DR. MCCUISTON

Hello Patients and Families,

I hope this letter finds you well during these challenging times, and I want to extend my continued support, understanding and empathy. I recognize that our current situation can bring feelings of anxiety and uncertainty for health and wellbeing, and that we are here to ensure your child's care remains consistent and clear. We are and will continue to be a practice that vaccinates.

I want to confirm that when it comes to immunizations, The McCuiston Group will continue to follow the guidance and recommendations from the American Academy of Pediatrics (AAP), which are backed by evidence for safety and effectiveness. These guidelines are unchanged from our current practice and recommendations, as to ensure the best possible care for your children.

Regarding the new recommendations, the concept of "shared clinical decision-making" confirms an agreement between you and your provider. Here at the McCuiston Group, the fact that you have chosen us to be a part of your village, means that you have agreed to receive the recommended vaccines, and we, as your trusted providers, will administer them as part of your child's established health care plan.

Finally, please note that there are no changes to insurance coverage at this time, however, we strongly encourage you to reach out directly to your insurance provider if you have any questions regarding your specific policy coverage.

Thank you again.

Onwards & Upwards -  
Dr. McCuiston

## TRAVEL VISIT APPOINTMENTS & INSURANCE COVERAGE

Please note that travel-related visit appointments are typically not a covered service under most insurance plans. We strongly encourage parents and guardians to confirm coverage directly with their insurance provider prior to scheduling a travel visit.

We are happy to support families by offering two options for travel visits:

### Option 1: Use Your Insurance

We can bill your insurance for services related to travel visits. If the visit is not covered, you will be responsible for the billed amount. You will be asked to pay the insurance bill amount at the time of service. If the visit is covered you will be reimbursed.

### Option 2: Self-Pay (Opt Out of Insurance)

You may choose to opt out of using insurance and pay out of pocket at the time of the visit. For this option, a discounted rate will be applied to the services. Please note that visits paid at the discounted self-pay rate cannot be submitted to insurance.

## INCLEMENT WEATHER POLICY

At TMG, we strive to ensure the continuity of your child's care, even during inclement weather. You and your child's well-being remains our top priority.

In the event of an office closure or delayed opening due to unsafe weather conditions, all patients will be notified as soon as a decision is made by the Practice.

If the office is closed, a member of our team will contact you directly to reschedule your appointment as quickly as possible. Our phone lines will remain open.

## OFFICE REMINDERS

To ensure you get the most out of your scheduled visit and help us keep all appointments running smoothly, please plan to arrive at the office 15 minutes before your scheduled appointment time and complete the self check-in.

This gives us the time needed to complete your check-in process so your appointment can start right on time.

We understand that delays happen, but please note that if you arrive late, we will do our best to work you back into the schedule. However, you may be asked to reschedule or see another available provider. Thank you for helping us provide timely care to all our patients!