

Appointment No-Show & Late Cancellation Policy

At KinderCare Pediatrics, we value your time and strive to provide timely medical care for every child. Missed appointments prevent other patients from receiving needed care and leave valuable appointment times unused. We ask that you please notify our office as soon as possible if you need to cancel or reschedule an appointment.

A late cancellation is defined as canceling an appointment within 24 hours of the scheduled appointment time. A no-show is defined as failing to arrive for a scheduled appointment without notifying our office.

Late Cancellation/No-Show Fee

A \$50.00 fee will be charged for each no-show or late cancellation. This fee is not covered by insurance and is the responsibility of the parent or guardian. Also, if two children have appointments on the same day and time and appointments are missed or cancelled late, the guardian will be charged with 2 no-show fees totaling \$100.

Repeated Missed Appointments

If a family accumulates three (3) no-shows or late cancellations within a rolling 36-month period, the provider may dismiss the family from the practice.

New Patient Appointments

Patients who miss their initial new patient appointment without notice may not be eligible to reschedule.

We understand that emergencies and unforeseen circumstances can occur. If an unexpected situation prevents you from keeping your appointment, please contact our office as soon as possible. Exceptions may be made at the provider's discretion.

By signing below, I acknowledge that I have read, understand, and agree to KinderCare Pediatrics' Appointment No-Show and Late Cancellation Policy. I understand that I am responsible for the \$50.00 no-show fee, which is not covered by insurance.

Child's Name: _____

Child's Date of Birth: _____

Parent/Guardian Signature: _____

Date: _____

Thank you for helping us provide timely care to all of our patients.

KinderCare Pediatrics